



SDF Rewards

Frequent Parker Program

TERMS & CONDITIONS

These terms and conditions are effective until terminated by the Louisville Regional Airport Authority. The Louisville Regional Airport Authority reserves the right to modify, change, or cancel the **SDF Rewards** Frequent Parker Program with or without notice, at any time. In the event of termination, participants shall have six months from the effective date to use any accumulated points.

SDF Rewards Frequent Parker Program members can login to their account at any time to update their profile, add/change credit or debit card information, check point balances or redeem rewards for parking. Retroactive credit (credit for parking stays prior to enrollment date) will not be issued to new or existing program participants.

Lost **SDF Rewards** Automated Passes will incur a \$10.00 replacement charge. Members also have the option to have a 100-point deduction from their account, instead of occurring the \$10.00 charge.

An active member is defined as “a current member of the **SDF Rewards** Program that has some level of activity either accumulating points for paid parking or redeeming for rewards – within the last 18 months.”

*An **SDF Rewards** Frequent Parker Program account that has not had parking activity for 18 months will be considered inactive. An email notification will be sent to the member notifying them that if there is no account activity (points accumulated or redeemed) within 30 days, their account will be closed, and any point balance forfeited. They will also be instructed as to how to return the **SDF Rewards** Automated Pass to **SDF Rewards** Headquarters, PO Box 39125, Cleveland, OH 44139.

If the **SDF Rewards** Automated Pass is not received back or the account is not re-activated (parking activity) within 30 days, the **SDF Rewards** Automated Pass will be considered lost and the credit/debit card on file will incur a \$10.00 fee.

The Louisville Regional Airport Authority reserves the right to add, modify, delete or otherwise change any of the rules, procedures, conditions or benefits pertaining to the program at its sole discretion, with or without notice, even though changes may affect the value of points already accumulated.

Parking Operator Employees and Operators (as defined in Chapter 700 of the Louisville Regional Airport Authority’s Regulations) using the card access system are strictly prohibited from participation in the **SDF Rewards** Frequent Parker Program.