

## **TERMS & CONDITIONS**

These terms and conditions are effective until terminated by the Louisville Regional Airport Authority. The Louisville Regional Airport Authority reserves the right to modify, change, or cancel the **SDF Rewards** Frequent Parker Program with or without notice, at any time. In the event of termination, participants shall have six months from the effective date to use any accumulated points.

**SDF Rewards** Frequent Parker Program members can log in to their account at any time to update their profile, add/change credit or debit card information, check point balances or redeem rewards for parking. Retroactive credit (credit for parking stays prior to enrollment date) will not be issued to new or existing program participants.

Lost **SDF Rewards** Automated Passes will incur a \$10.00 replacement charge. Members also have the option to have a 100-point deduction from their account, instead of the \$10.00 charge.

An active member is defined as "a current member of the **SDF Rewards** Program that has some level of activity either accumulating points for paid parking or redeeming for rewards – within the last 18 months." \*An **SDF Rewards** Frequent Parker Program account that has not had parking activity for 18 months will be considered inactive and the member will be requested to return their **SDF Rewards** Automated Pass to **SDF Rewards** Administration Office, PO Box 39125, Cleveland, OH 44139. If the **SDF Rewards** Automated Pass is not received back, or the account does not show activity within 30 days, the credit card on file will be charged \$10.00, the online account will be deactivated, and any point balance will be removed.

The Louisville Regional Airport Authority reserves the right to add, modify, delete, or otherwise change any of the rules, procedures, conditions, or benefits pertaining to the program at its sole discretion, with or without notice, even though changes may affect the value of points already accumulated.

Parking Operator Employees and Operators (as defined in Chapter 700 of the Louisville Regional Airport Authority's Regulations) using the card access system are strictly prohibited from participation in the **SDF Rewards** Frequent Parker Program.